

BACKplus



PRO SHIATSU BACK MASSAGER BP-1402A PRO

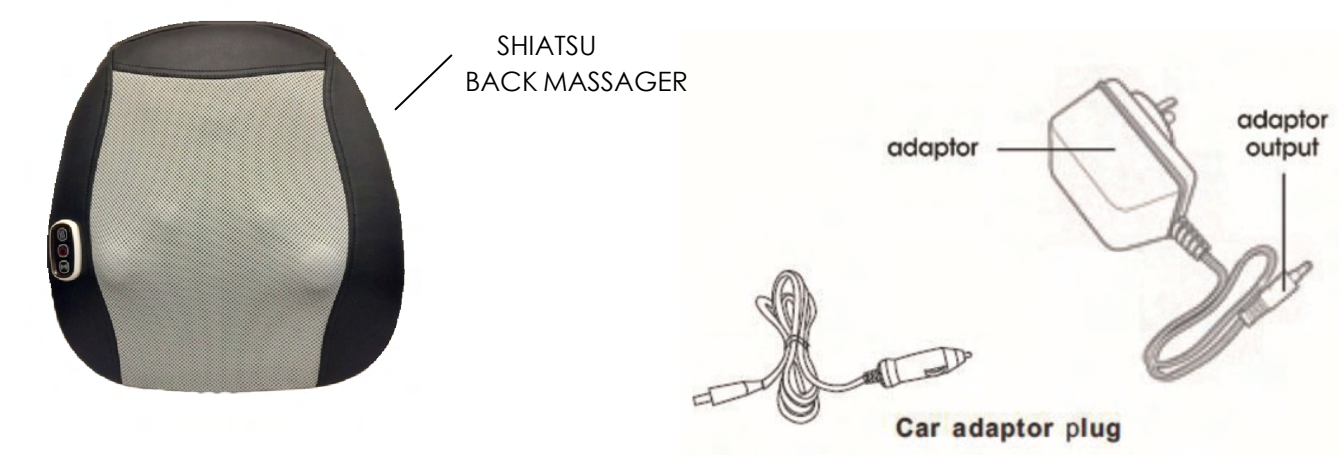


ITEM NO.: BP-1402A PRO
INSTRUCTION MANUAL



IMPORTANT
Please read instructions carefully before using
Retain for future reference

Package items:



- ☒ PRO Shiatsu Back Massager
- ☒ 12V DC Adapter
- ☒ 12V Car adapter
- ☒ User manual with warranty information
- ☒ Extra PU cover with acupuncture tips.

Product Specifications:

Product	PRO SHIATSU BACK MASSAGER	Dimensions (mm)	W400XH400XD80
Colour	Black/Grey	Weight	1.7 kg
Enclosure material	PU, Polyester	Output	DC 12V, 24W
Output cable & Accessories	1.8m cable, 12V DC adaptor, Car adaptor		

Product Description:

1. 4 deep kneading shiatsu massage nodes help relax and relieve muscle tension.
2. Soothing heat therapy for better blood circulation.
3. Two selective rotation directions.
4. Ergonomic design fit for lower and upper-back, calves, or thigh areas.
5. Equipped with overheat protection device for enhanced safety.
6. Additional Flap with acupuncture tip for releasing tension.
7. Auto 15 minutes timer.
8. Adjustable Strap secure to chair.
9. Use at home and in car.

	New massage nodes	New two pairs of rotating massage heads which simulate the pressure and kneading motions of a Shiatsu massage.
	Vibration	User selectable vibration function to feel different massage.
	Soothing Heat therapy	Optional heat relief for muscle aches and pains.
	Timer selector	Auto shut-off function after 15mins of continuous use.
	Smart key	Easy operation.
	Versatile and portable. Home, office or car use.	Turn your sofa or seat into a massage chair. Integrated strapping system allows you to secure your massager onto any seat.

Safety Instructions - READ BEFORE OPERATING

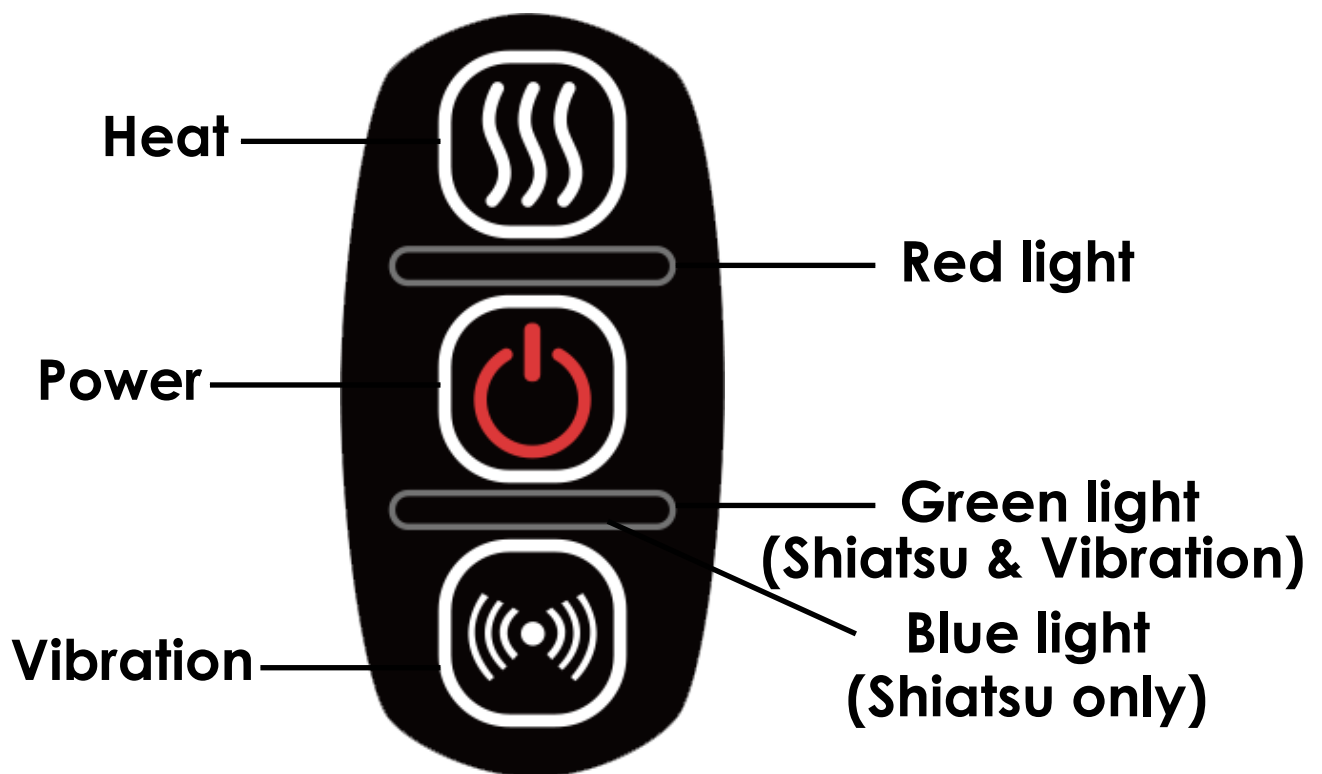
1. This product is not intended for medical use, nor shall it be used as a substitute for medical attention. The product is solely intended to provide back massage to users.
2. This product is not to be used by children or invalids without adequate adult supervision.
3. Consult your doctor prior to using this product if:
 - you are pregnant
 - you are fitted with a cardiac pacemaker, implant or other aid
 - you are suffering from diabetes
 - you have any concerns regarding your health
4. Do not use if you have skin disorders or open wounds.
5. Do not use on swollen or inflamed areas.
6. Do not use in bed, or while you sleep.
7. Discontinue use immediately should you feel any discomfort or pain.
8. Never leave the product unattended, especially if children are present.
9. Do not use in cars or automobiles when the ambient cabin temperature exceeds 40 degrees Celcius.
10. Do not use near open flames.
11. Never cover the product when it is in operation.
12. The massager will switch off automatically after 15 minutes. Please rest the unit for 15 minutes before using it again.
13. The device has an overheat protection system. If device fails to start, please allow 15-30 minutes for it to cool down before restarting.
14. Do not use this product for more than 15 minutes at a time. Extensive use could lead to the product's excessive heating / wear and tear and shorten life.
15. Remove adapter from socket when not in use.
16. To minimize risks of electric shock, do not use on wet skin.
17. Keep product away from moisture. Do not use if the product or any of its components or accessories are damp or wet.
18. Product is intended for indoor use only.
19. Do not dismantle or attempt to dismantle or replace product components.
20. Use only with the supplied accessories. Voltage must be compatible with the voltage indicated on the supplied power adapter.



Failure to observe the above instructions may constitute misuse of the product and can cause serious injury or burns.

Use of Product:

1. Place the massager on a suitable seat or backing
2. Use the elastic straps and the Velcro fasteners on the back of massager to secure the massager to the seat / support.
3. Connect the adaptor output / car adaptor output to the socket of the massage device.
4. Turn on the massager via the wired controller.



Two Rotation directions (Clockwise rotation & counter clockwise rotation) will be switched automatically in 1 minute intervals.

Care and Cleaning Instructions

1. Do not wash in washing machine or immerse the product or the adaptor in water.
 2. Always switch off before cleaning and remove the adaptor from the socket with clean, dry hands.
 3. The massager can be wiped with a slightly moist cloth and dry thoroughly. Do not wipe the product with alcohol or harsh chemicals such as thinner or bleach.
 4. Do not overstretch the elastic back straps.
 5. Keep away from heat, fire or exposure to direct sunlight.
 6. Do not apply excessive pressure onto massager/massage heads. Application of a direct force in excess of 50kg may damage your massager and void your warranty. Refrain from over using of the device.
 7. Store the massager in a cool, dry place out of reach of children. Avoid contact with sharp edges or pointed objects which might cut or puncture the fabric surface.
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Troubleshooting guide

Fault	Solutions
Massage heads rotating at reduced speed.	The load on the massage heads is excessive. Reduce load and try again.
Device switches off suddenly	Device may have been in use for 15mins. Auto-shut-off function activated. Continue using by pressing the 'On' button after resting the unit for 15mins.
	Over-heat protection function activated. Device is switched off for your safety. Please rest device for 15-30mins before restarting.
Device fail to start	Check if device has been used for more than 15mins. If so, let device rest for 15mins before continuing. Device may require longer time to cool in warmer environments.
	Check if adaptor is plugged into socket.
	Check if adaptor output is connected to device power inlet wire.
Jerky motion of massage heads	Excessive pressure may have been applied onto the device. Reduce the load and try again.
Infra-red lights are on but no motion from massage heads	Device may be jammed. Remove pressure / load from the device and press the clockwise rotation or counter clockwise rotation button to try again.

NOTE: Should the fault remain even after troubleshooting, please contact our customer service centre. **DO NOT ATTEMPT TO REPAIR THE PRODUCT.**

1 YEAR LIMITED WARRANTY

Redfern Enterprises warrants this product to be free from defects in material and workmanship for a period of one (1) year from the date of original purchase, when utilized for normal household use, subject to the following conditions, exclusions and exceptions.

Should any defect covered by the terms of the limited warranty be discovered within one (1) year, Redfern Enterprises will repair or replace (at Redfern's discretion) any defective part provided the unit is returned by the original purchaser, freight prepaid to:

Canada

Redfern Enterprises, 101-127 Commercial Drive, Calgary, AB, T3Z 2A7

Toll Free: 1-877-387-7770 **Calgary Local:** 403-735-5130 **Email:** info@redferment.com

USA

Redfern Enterprises, Unit 102, 4168 North Pecos Road, Las Vegas, NV 89115

Toll Free: 1-877-462-5757 **Las Vegas Local:** 702-795-3314 **Email:** infous@redferment.com

Proof of purchase is required and \$29.95 for handling and return shipping charges must be pre-paid.

The liability of Redfern Enterprises under this warranty is limited solely to the cost of the replacement parts or the complete unit at our option. LABOR CHARGES ARE NOT INCLUDED.

This warranty does not cover normal wear of parts and does not apply to any unit that has been tampered with or used for commercial purposes. This warranty does not apply to any defect arising from misuse of the product, negligence, failure to follow Redfern's instructions, use on current or voltage other than that stamped on the product, alteration or repair not authorized by Redfern Enterprises, or damage due to faulty packaging or mishandling in transit (by a common carrier). Repair or disassembly by anyone other than a Redfern Enterprises authorized service center will void the warranty.

This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of Redfern enterprises, if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. In no event is Redfern Enterprises liable for incidental or consequential damages of any nature whatsoever.

If you questions or concerns regarding you Redfern Enterprises appliance, please contact Customer Services.

Please **do not return any product without contacting Redfern Enterprises for return authorization.**

Unauthorized returns, as well as C.O.D. shipments, will be refused.

* Important: After receiving return authorization, carefully pack item to avoid damage in shipping. Be sure to include your name, complete mailing address and phone number with note giving purchase information, model number and what you believe is the problem with item. We recommend you insure the package (as damage in shipping is not covered by your warranty). Mark the outside of your package "ATTENTION CUSTOMER SERVICES"



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Smart Products for Home + Health

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United States www.redfermentus.com