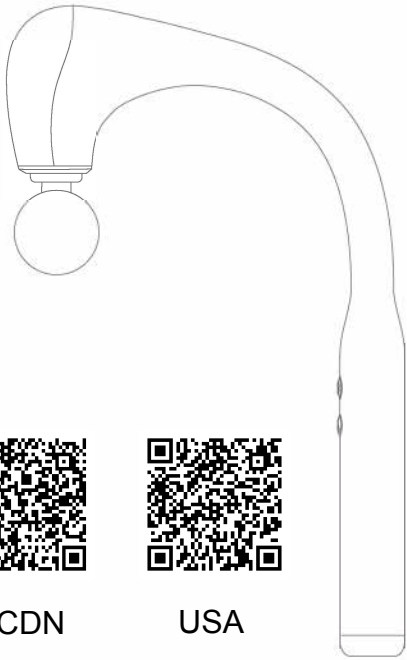
BACKplus®
Since 1989

Hammer

Full Body Massage



CDN

USA

Manual

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Introduction

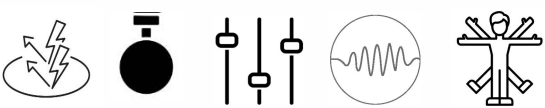
The BACKPLUS® Hammer uses a variety of professional massage heads to make your muscle relief experience powerful but comfortable. The curved body of the extended handle allows the massage area to be unrestricted, so one person can achieve a full-body massage.

The BACKPLUS® Hammer is suitable for: those who work at the computer for a long time; those who maintain the same posture for a long time; those who are nervous and have insomnia and fatigue; those who have stiff neck and shoulders, muscle fatigue; those who have neck and shoulder pain, numbness and weakness in hands; and those that wish to improve overall health.

With 4 massage heads and 5 speed levels, adjust the speed to meet your own needs and to target different body parts and muscle groups. Use different massage heads with speed settings to suit your own individual self.

Use to aid in relaxing and pain relief for suggested areas of back, neck shoulder, lower back calves, thighs, arms, and bottom of feet.

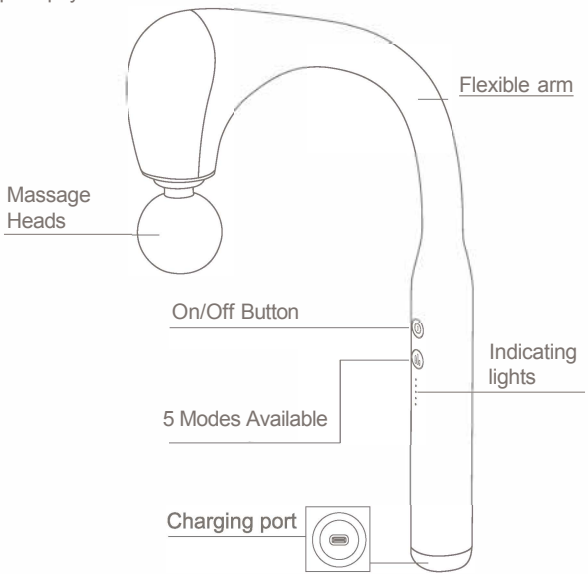
Product design



Shock Free | 4 Massage Heads | Five Different Levels | High frequency Percussion | Ergonomic Design

Product structure

Before using the product, please carefully check to make sure that the machine, charging cable and other accessories are complete and undamaged, before the first use, please fully charged before starting to use; if there is any damage, please do not disassemble and repair without authorization, and promptly contact Redfern Ent. Customer Service.





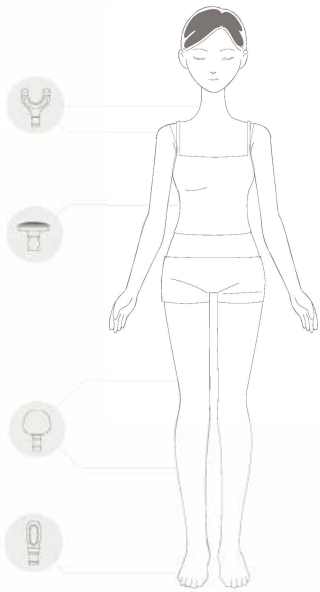
Type-C charging cable

- 0 Please use the 5V/2A adapter for charging
- 0 Please use the charging cable included with this product for charging

Massage Area Suggestions

Recommended Use Area of Massage Heads

- U-shaped massage head Suitable for neck, going on outer edges of spine, heels and leg
- Flat massage head
  Large muscles such as glutes, thighs, back of calves
- Soft round ball
  Ideal for all over body
- Pressure point
  Suitable for impacting deep tissues such as meridians, palms, soles, etc



How to Use

1. On/Off:

◉Long press the on/off button for 2 seconds to turn on the machine, the default first mode level massage;

◉In the on state, long press the button for 2 seconds to turn off the machine.

2. Mode level switching:

◉Short press the mode key for one second to switch modes;

◉According to [first mode / second mode/ third mode/fourth mode/ fifth mode/ first mode] order sequential cycle switching.

3. Lack of power reminder:

◉When the power is low, 5 LEDs flash fast for 10 seconds;

◉Automatic shutdown when the power is exhausted.

4. Charging reminder:

◉When charging, the key light flashes gradually, it cannot be used during charging and can not be turned on.

◉When fully charged, all key lights are always on.

5. Automatic shutdown:

(!)Automatically shut down after 15 minutes of power on and in use.

Safety Precautions

1. Remove jewelry or other items that may interfere with the massage before use.
2. Do not use if you have had surgery.
3. Do not use if you have skin damage, redness, swelling, inflammation, bruising and other symptoms.
4. Do not use if you have a history of heart disease, acute illnesses, skin diseases, malignant tumors, or physical abnormalities.
5. Do not use if you have bleeding tendency and other blood diseases, osteoporosis, soft tissue disease, stroke.
6. Pregnancy, children, adults who need help or without self-care ability and the elderly, please use with caution.
7. Please do not use this product while walking or driving outdoors.
8. If you feel unwell during use, please stop using it immediately and consult your physician.
9. This product is not a substitute for medicines and medical devices.
10. Do not use if you have a pacemaker. If unsure, always consult with your physician.
11. DO not cover with a pillow, blanket or any article of clothing
12. If the product is not working or unusable after trouble shooting, please contact customer service.
13. Users should NEVER disassemble or repair the product themselves or by an unauthorized service representative. Failure to follow this can lead to damage, to the product or to others. This will VOID warranty and hold harmless any injuries caused by product.

Product Specifications

Product name	BACKplus® Hammer
Product number	BP-G4
Product Size	34.55x21 l x5.93 cm
Product weight	About 490 g
Battery capacity	l 500mAh
Operating Voltage	7.4V
Rated voltage	5V=2A
Rated power	2A/15W
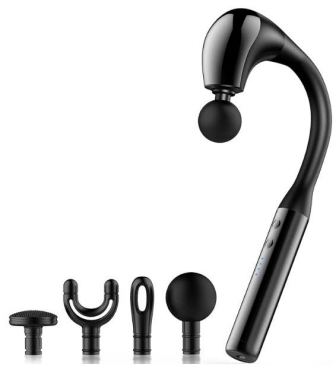
Frequently asked questions and solutions

If you encounter problems with the product, please refer to the following lips and solutions:

Problems encountered	Possible Causes	Solution
Unit cannot turn on	Insufficient power	Charge the unit
	The unit is charging	Use after charging
The unit will not charge	The charging device is not connected properly	Reconnect
Unit stops suddenly	Product shutdown time	Restart using
	Product battery is too low	Please charge the product in time
	Product stall protection shutdown mode	Restart after one hour to allow unit to cool

Daily maintenance

- Do Not Clean the machine during charging
- Before cleaning; please ensure the silicone hook is covering the charging port to prevent any liquid from entering.
- Before charging, ensure that the charging port is dry and free of foreign matter to avoid the risk of short circuit and or electric shock
- Please use a slightly dampened, thoroughly wringed out soft cloth to wipe down the massager. Massage heads can be washed in water with a mild soap like dish soap. Allow to fully dry before use.
- Do not use wire mesh, iron brush, or sharp utensils. Do not use volatile and or corrosive cleaners.



Storage and care

- Do not use this product in places with high temperature, high humidity, flammable, direct sun and electromagnetic radiation area.
- Do not use the product while walking outdoors or while driving.
- Do not use this product in severe flying dust or corrosive gas environment.
- When the product is working, do not press hard to avoid falling and avoid product damage.
- Do not use sharp items.
- Please place this product in a place inaccessible to children.
- After use, please place this product in a safe place. Donot hold heavy objects on the product and avoid falling to prevent damage to the product.
- Please keep the product when not used properly, and keep it in a dry and ventilated place to stay away from the fire source.
- Turn off the power and keep charging every two months.

Rechargeable Battery

CAUTION	The battery used in this product is a special rechargeable battery, which shall not be used in other products. • Do not throw it into a fire, as it will get excessively hot. • Do not puncture with nails, gravity impact or decomposition; • Do not connect the positive and negative battery electrodes directly with metal; • Do not store them with necklaces and hairpins; • Do not charge use and place in high temperature • Places such as a fire or under direct sunlight. The above **circumstances can potentially cause fire, rupture or an explosion.**
CAUTION	Place the rechargeable battery out of reach to prevent swallowing. • If the battery liquid leaks, do not contact the liquid with your hands and treat ii in the following way; when the battery liquid is indanger of causing blindness, do not rub your eyes directly with your hands, wash with waler immediately and find a doctor. When the battery liquid is on the body or clothes, it may cause skin irritation or burns. • Only the products can be decomposed when abandoned. If not observed, it may lead to fire, electric shock injury and / or other accidents.

Warranty

1 Year Limited Warranty

This product is warrantied for 1 year from the original date of purchase, against defects in materials and/or workmanship when utilized for normal household use. During this period if the unit is proved defective it will be repaired or replaced at the discretion of the service technician.

The unit shall be returned, by original purchaser, freight prepaid with proof of original purchase date and $39.99 return shipping/handling charges included. Redfern Enterprises does not accept C.O.D.'s and will not reimburse for any fees associated with the return or shipping of the item.

This warranty does not apply to any defect arising from a buyers misuse, negligence, failure to follow instructions, use on current or voltage other than that stamped on the unit or repairs not authorized by a Redfern Ent. technician will null and void the warranty.

If you believe that your product is defective, contact Redfern Enterprises Customer Services Department:

CANADA
101-127 Commercial Drive,
Calgary, AB T3Z 2A7
TF: 1-877-387-7770 (Toll Free)
info@redfernent.com www.redfernent.com

UNITED STATES
4168 N North Pecos Road, Ste 102
Las Vegas, Nevada, 89115
1-877-462-5757 ext. 1 (Toll Free)
infous@redfernent.com www.redfernentus.com

Obtain a repair authorization number (RA Number) and bring in or send prepaid to the Service Center with proof of original purchase date, and prepaid return shipping of $39.99. See contact info above for RA Number.